[Recipient Name]
[C/O]
[Address Line 1]
[Address Line 2]
[City], [State] [Zip]

October xx, 2014

Your health insurance coverage through the Health Connector is being extended through January 31, 2015.

Dear [Member name],

Your current health insurance coverage through the Health Connector has been extended and will end on January 31, 2015. You do not need to take any action at this time to continue to get coverage through January 31, 2015, other than paying your premium bill in full and on time (if you have one). In order to continue coverage and avoid a gap in insurance after January 31, you will need to submit a new application.

Open Enrollment begins November 15, 2014 with a new online system at MAhealthconnector.org. You will be able to complete an application, find out if you qualify for help paying for insurance, and choose and pick the best plan for you. You may also find coverage less expensive than your current plan. If you need assistance completing an application, you can find help at a local Navigator or Certified Application Counselor (bettermahealthconnector.org/get-help includes a list of local assisters).

You will be receiving more information in the coming weeks regarding the Open Enrollment period starting November 15, and the steps you need to take to submit a new application and enroll in new coverage. In the meantime, you will continue to have coverage through January 31, 2015, as long as you still qualify for the program and continue to pay your premium (as applicable).

Please call your provider with any questions.

Network Health: 888-257-1985
(TTY: 888-391-5535)

CeltiCare: 866- 895-1786
(TTY: 866-614-1949)

Thank you for your membership with the Health Connector.
Sincerely,
Massachusetts Health Connector