Job Aid: Health Connector Shopping

Follow these steps when:

- Applying for and enrolling in coverage that starts before January 1, 2016
    - Shopping for a 2015 plan
- Applying for and enrolling in coverage that starts on or after January 1, 2016
    - Shopping for a 2016 plan

Applying for and enrolling in coverage that starts before January 1, 2016

Note: If you need coverage before January 1 and meet special conditions, you must complete a 2015 application.

If you are applying for the first time and need coverage that starts before January 1, 2016, you must fill out the 2015 application. Remember: You must have a qualifying event to enroll in coverage that starts in 2015. Find out more at https://www.mahealthconnector.org/get-started/special-enrollment-period

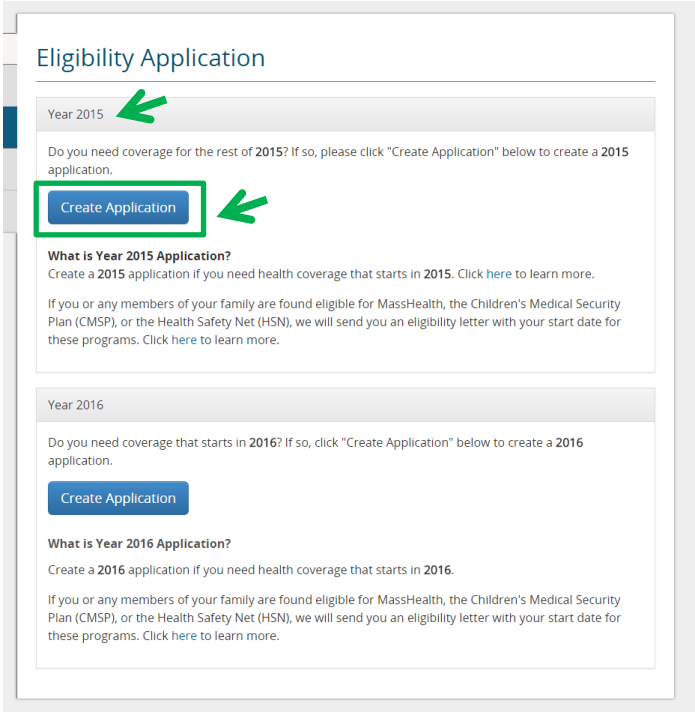
You can enroll in coverage that starts before January 1, 2016 if:

- You qualify for MassHealth.
- You now qualify for a ConnectorCare plan through the Health Connector after not having qualified in the past, or after applying for the first time.
- You are applying for dental coverage.
- You are a member of a federally recognized tribe or Alaska Native shareholder.
- You experience a qualifying life event such as
    - Getting married.
    - Change in household dependents.
    - Qualifying for ConnectorCare, after not applying or qualifying for it in the past
    - Losing minimum essential coverage.
    - Change in residency
    - Becomes a lawfully present individual
    - Has a waiver from the Massachusetts Office of Patient Protection

- Was mistakenly enrolled or not enrolled in a Health Connector health or dental plan
- Other exceptional circumstances

Get Started with Your 2015 Application

You can start a 2015 application by clicking the "Create Application" button under the **"Year 2015"** heading when you start your application.

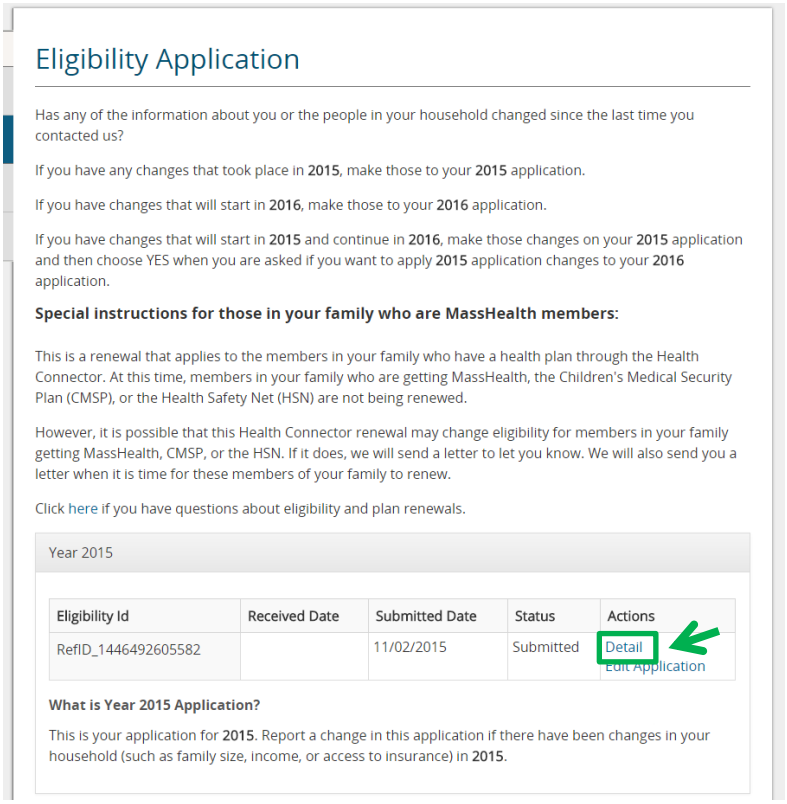


Once you submit your 2015 application, if you are eligible for a Health Connector plan, you will automatically have a 2016 application.

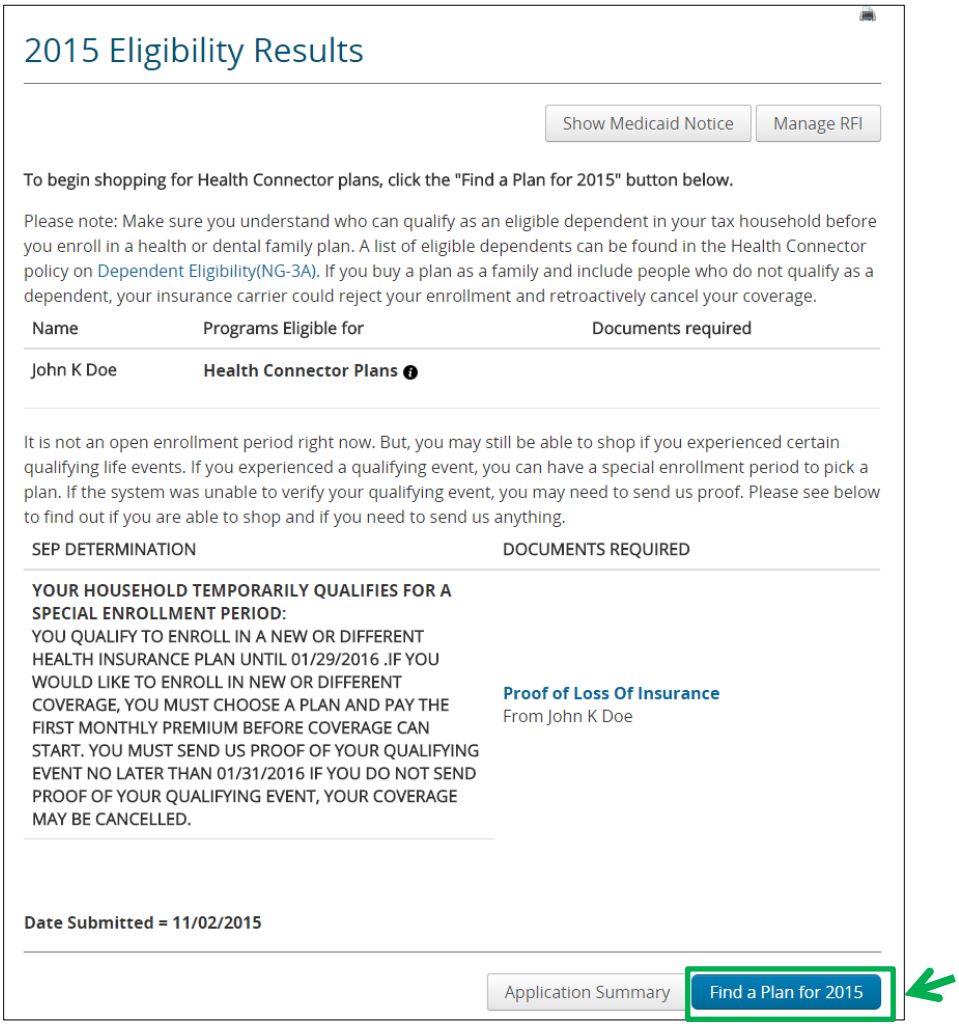
Shopping for a 2015 Plan

Once you have completed your application, if you are eligible for a Health Connector plan, you can start shopping for a health and dental plan by:

1. Going to the "My Eligibility" section of your account
2. Under the "Year 2015" heading, click on the "Detail" link in the "Actions" column.



3. This will take you to your 2015 eligibility results page where you can click the “Find a Plan for 2015” button to start shopping.



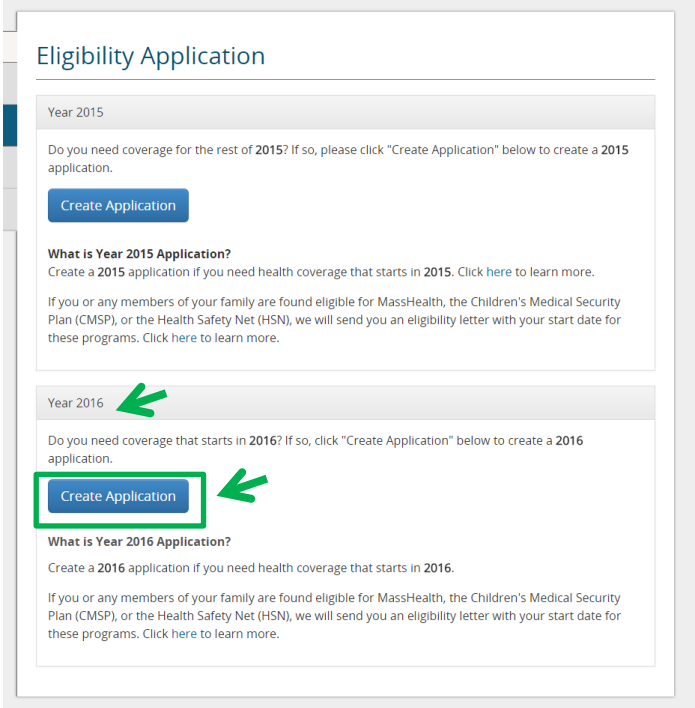
Once you have shopped and selected a health and dental plan, you will need to make your first premium payment no later than November 23, 2015 in order for your plan to start December 1, 2015. You can find out how to make a payment at https://www.mahealthconnector.org/how-to-pay

Applying for and enrolling in coverage that starts on or after January 1, 2016

Note: If you do not need coverage before January 1 or do not meet special conditions, you must complete a 2016 application.

Get Started with Your 2016 Application

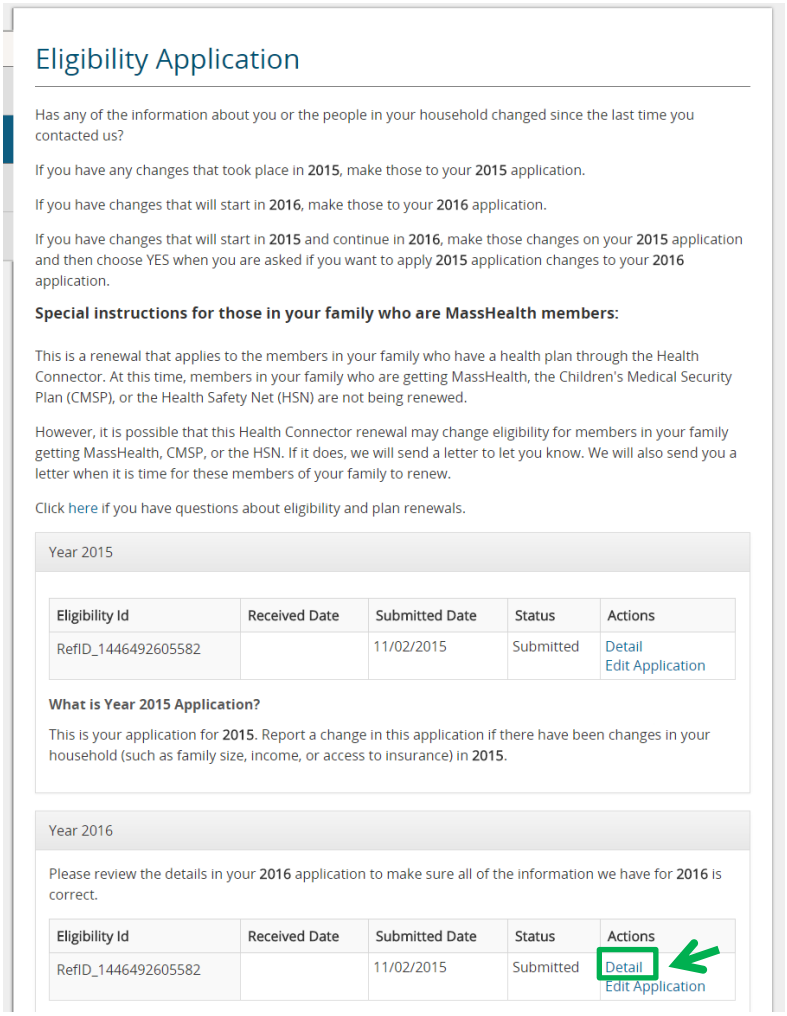
You can start a 2016 application by clicking the "Create Application" button under the **"Year 2016"** heading when you start your application.



Shopping for a 2016 Plan

Once you have completed your application, if you are eligible for a Health Connector plan, you can start shopping for a health and dental plan by:

1. Going to the "My Eligibility" section of your account
2. Under the "Year 2016" heading, click on the "Detail" link in the "Actions" column.



Eligibility Application

Has any of the information about you or the people in your household changed since the last time you contacted us?

If you have any changes that took place in **2015**, make those to your **2015** application.

If you have changes that will start in **2016**, make those to your **2016** application.

If you have changes that will start in **2015** and continue in **2016**, make those changes on your **2015** application and then choose YES when you are asked if you want to apply **2015** application changes to your **2016** application.

Special instructions for those in your family who are MassHealth members:

This is a renewal that applies to the members in your family who have a health plan through the Health Connector. At this time, members in your family who are getting MassHealth, the Children's Medical Security Plan (CMSP), or the Health Safety Net (HSN) are not being renewed.

However, it is possible that this Health Connector renewal may change eligibility for members in your family getting MassHealth, CMSP, or the HSN. If it does, we will send a letter to let you know. We will also send you a letter when it is time for these members of your family to renew.

Click here if you have questions about eligibility and plan renewals.

Year 2015

Eligibility Id	Received Date	Submitted Date	Status	Actions
RefID_1446492605582		11/02/2015	Submitted	Detail Edit Application

What is Year 2015 Application?

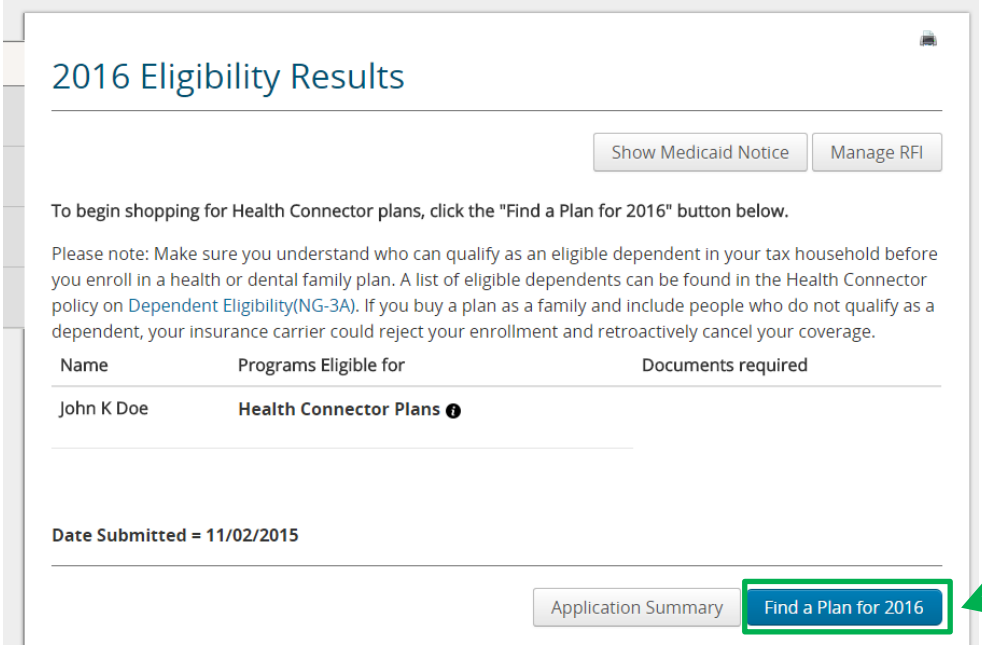
This is your application for **2015**. Report a change in this application if there have been changes in your household (such as family size, income, or access to insurance) in **2015**.

Year 2016

Please review the details in your **2016** application to make sure all of the information we have for **2016** is correct.

Eligibility Id	Received Date	Submitted Date	Status	Actions
RefID_1446492605582		11/02/2015	Submitted	Detail Edit Application

3. This will take you to your 2016 eligibility results page where you can click the “Find a Plan for 2016” button to start shopping.



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